



# Dussmann Group

## Carbon footprints at the touch of a button

Dussmann Group is using the following AMCS solutions: AMCS Sustainability Platform

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### About Dussmann Group

With almost 65,000 employees in 21 countries, the Dussmann Group is a multi-service provider offering a range of diverse solutions including facilities management, plant engineering, nursing and childcare services. Since it was founded in 1965, the company has dedicated itself to providing services that put people first and since 2018, sustainability management has been a key pillar of this strategy. This makes Dussmann a great example of performance sustainability – an ethos that focuses on people, profitability and the planet for a sustainable future.



### Challenge

Dussmann Group was keen to calculate carbon footprint data for all company divisions and across all services. In the process, it needed to record and analyze 77 indicators required for international sustainability reporting. With 376 staff members around the world all required to input data, this was a vast project – and one which Excel spreadsheets were ill-suited to tackle!

### Collecting sustainability data was time-consuming

In the past, Dussmann's QHSE team ran into list-based chaos, battling a jungle of data created by erratic data administration, multiple entries and incorrectly converted energy units. In fact, in 2020, it took the team over five months to collate numerous spreadsheets, identify and rectify incorrect entries, and make the necessary calculations.

Head of Group QHSE at Dussmann Group, Daniel Krebel, said: "In the past, we were only able to view our indicators after the various company divisions had collated their information in Excel lists and finally handed it over to us. Now, we can track every input value in real time and intervene directly if needed."

# 65,000

Employees

# 376

Staff Collecting Data

# 21

Countries served

# 1963

Founded



## Solution

In order to get a handle on its sustainability capabilities, the Dussmann Group turned to AMCS to provide a software solution. Group QHSE Specialist at Dussmann Group, Daria Steinbock, explained: “We have now defined 250 indicators in the AMCS Sustainability software. We’re able to track precisely how much electricity is being consumed, how much fuel our vehicle fleet is using, and how much district heating we need in different company divisions, to name just a few examples.”

### **AMCS Sustainability Platform simplifies emissions reporting**

Rather than collating data through a series of emails and Excel spreadsheets, the team is now able to automate and streamline data entry using a standardized process that requires minimal coordination and improves data quality. Not only does this improve accuracy, it also accelerates reporting to international sustainability standards.

This streamlined process allowed the team to implement a market-based approach for Scope 1 and 2 emissions in accordance with the GHG Protocol for the entire Dussmann Group. As a result, they were able to produce a fully consolidated, auditable carbon footprint for the first time.

## Results

Since 2021, the Dussmann Group has relied on the AMCS Sustainability Platform to produce its non-financial reports. It enables the QHSE team to input all necessary indicators online, monitor them in real time, and intervene swiftly during the reporting process if any problems arise. Using a dashboard to analyze relevant KPIs helps the team visualize carbon emissions and also forms the basis for setting quantitative sustainability targets.

### **Accessible data is key to setting sustainability targets**

Using the AMCS analytics dashboard, the Dussmann team can clearly understand the total greenhouse gas emissions at any time, along with the KPIs derived from it, while also filtering the results by business unit. Not only that, for the first time, the Dussmann Group can use these outputs to define quantifiable sustainability targets for the years ahead – an important milestone for any truly sustainable company that wants to boost profitability and look after the planet.

“The data we gather with AMCS in the course of our sustainability reporting provides a reliable foundation for our ESG ratings,” concluded Daniel Krebel, Head of Group QHSE, Dussmann Group.

## Embedding sustainability at the heart of the businesses

Staff at all levels of the Dussmann Group have a strong awareness of environmental and sustainability-related topics. This awareness is embedded in the company’s integrated management system (IMS) and with AMCS, the team have a vital toolkit for sustainability success. The Sustainability Platform has been instrumental in optimizing reporting, and the software is also being used to digitize documentation required for ISO 45001, ISO 9001 and ISO 14001 compliance. This will make it easier to record incidents on the go and provide instant access to key data on everything from workplace accidents to energy consumption. With enhanced access to previously decentralized data, AMCS helps Dussmann put sustainability issues front and center.

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**For a company of our size, reporting in accordance with the GHG Protocol in Scope 1 and 2 is only possible with AMCS. The software is so flexible that it assists us with global data collection, corresponding automations and central evaluations.**

Daniel Krebel, Head of Group QHSE, Dussmann Group